**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. **Who is Pepper?**

* Pepper is like a robot which has Cameras embedded in the robot's head. And it does not save any of his customer information.
  1. **Who does Pepper work for?**
* HSBC Bank Canada.
  1. **What can Pepper do?**
* Pepper can book appointments, offers information about services, and can even dance.
* Credit Cards
* Mobile Banking
* Chequing and Savings
* International Banking
* Having Fun

1. **How is Pepper expected to help HSBC?**

* Pepper is about elevating our employees because Pepper's going to be bringing in all types of clients into this.
  1. **List some general expectations.**
* Their expectations are that peeper would save people time.
* Pepper can be increase for traffic.
* It will take away simple questions that clients would be having.
* Less human in direction.
* Less human employees.
* The number of pepper robots should be growing.

**Provide a specific example.**

* Helping out the clients with basic questions and you can also ask him about taxes and mortgages.

1. **How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)**

Pepper is a example of artificial Intelligence because it like a technology that is being fit inside him, and literally artificial intelligence means computer technology.

1. **Why are some people concerned that AIs like Pepper will take away jobs from humans?**

* While the robot promises to offer services that were previously handled by human workers, HSBC insists that Pepper will gamble the jobs of any current employees.
  1. **List some general concerns.**
* Machines will do more then of the work by 2025, by the prediction of reports.
  1. **Provide a specific example of a human job at HSBC that could be replaced by Pepper.**
* Because the pepper is gonna do more then the half work by 2025, it might cause employees to lose their job.

1. **Why do some people say that AIs like Pepper will create better jobs for humans?**
   1. **Provide an example where Pepper may actually create more human jobs at HSBC.**

* Pepper is helping out with basic and hard things and the employees can work on what they actually want to work on like outside of basic information.

**Provide an example where Pepper may make jobs at HSBC more rewarding for humans.**

* I think pepper can make jobs more rewarding for humans by maybe doing all the hard work to themselves and giving the easy work to human’s.

1. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

* I would say AL’s would take away people jobs because the work that the bank employees used to do will be take from them and they will no longer have access to it and the employees wont really have anything else to work on, other then something else that the pepper can’t do so far. For example, pepper would be able to do Credit Cards, mobile banking, chequing and saving, and international banking etc.